## PATIENT RIGHTS – PITFALL FOR DOCTORS?

Petja Plauštajner, Attorney at Law

## Doctor – Patient Partnership

- Trust
- Confidentiality
- Professional secrecy



## Social Security Rights v. Patient Rights

### Social security rights

- relate to societal obligation enforced by government
- the right to basic healthcare activities, specialist outpatient, hospital and tertiary activities, medical treatment, transport by ambulance or other vehicles, prescription for medicine and medical accessories.

#### Patient rights

- individual rights
- enforceable on behalf of an individual

# Patient Rights by the Slovenian Patients' Rights Act

- The right to information about his or her health
- The right to privacy and confidentiality
- The right to respect of patient's time
- The right to avoidance of unnecessary suffering and pain
- The right to access to the medical file
- The right to free choice
- The right to second opinion
- The right to preventive measures
- The right to complaint
- The right to compensation
- The right to informed consent



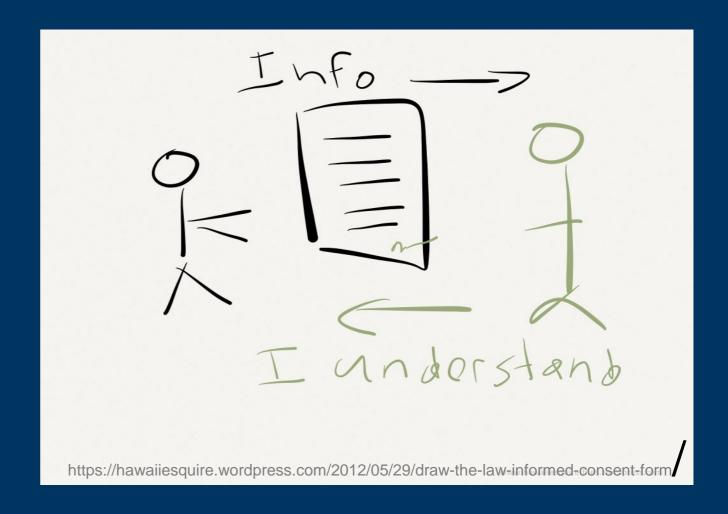
### Informed Consent

#### Informed

- having full knowledge and understanding
- Consent

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- decision to voluntarily accept



5

## Violation of Patient Rights

- The right to complaint
- The first stage procedure within the institution
- The second stage procedure before the Slovenian Commission for Protection of Patient Rights
- Patient's rights representative



# Right to Compensation – Damages Claim

#### Mainly raised arguments:

- The information given was not sufficient
- The information was not presented by the doctor
- The consent is not valid
- Professional secrecy (Physician-patient privilege)
- Expert witness





### THANK YOU!

petjap@plaustajner.si